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S-IDD

S-IDD Application Form

For Residential Users

S-IDD 1551 for Residential Users

Personal Particulars *(Please submit the form with a copy of your NRIC / Passport / Employment Pass.)*

Name of NRIC / Passport / Employment Pass *(please underline surname)*

Dr / Mr / Ms / Mrs / Mdm

Nationality

Date Of Birth *(dd/mm/yy)*

NRIC no./FIN no.

Home Telephone Number

Mobile Number

Email Address

Address

Postal Code

Payment

Please tick your choice of payment mode:

- GIRO, please complete the GIRO Form which will be separately furnished to you.
- Credit Card

Type of Card

- AMEX
- Master
- VISA

Name of Card Holder

Credit Card Number

Expiry Date *(mm/yy)*

Other Remarks

Access Method

No	Telephone Number	Tel / Mobile / Fax*	Service Provider
01		Tel / Mobile / Fax	SingTel / M1/ StarHub
02		Tel / Mobile / Fax	SingTel / M1/ StarHub
03		Tel / Mobile / Fax	SingTel / M1/ StarHub
04		Tel / Mobile / Fax	SingTel / M1/ StarHub
05		Tel / Mobile / Fax	SingTel / M1/ StarHub

* Please delete where applicable.

PIN (Optional, tick if required) PIN service enables you to call overseas from any phone that is not registered with s-IDD.

Declaration

I acknowledge and confirm that the information submitted in this form is correct and true. I have read and hereby accept the s-IDD s Terms and Conditions and Terms Of Use (as may be amended or supplemented from time to time), which are provided to me by the sales representative or posted online at www.s-idd.com. This s-IDD application is subject to acceptance by MediaRing. Upon acceptance, the s-IDD service will be made available for my activation and use. I shall be responsible for all the charges incurred as a result.

Signature

Signature of Applicant

Date (dd/mm/yy)

For Official Use

Authorised Agent / Agent Code (if applicable):

Department	Verified By	Signature	Remarks
Sales			
Accounts <input type="checkbox"/> GIRO <input type="checkbox"/> VISA			
Customer Service			

Terms & Conditions for s-IDD Service

The following Terms and Conditions govern s-IDD services (Services) made available by MediaRing Communications Pte Ltd (MediaRing Communications).

1. Terms; Modification of Terms

You are deemed to have agreed to be bound by these Terms and Conditions herein by signing the application form or applying for registration online. MediaRing Communications reserves the right to reject your application without giving any reason therefore to you.

MediaRing Communications reserves the right to modify these Terms and Conditions without prior notice at any time with immediate effect upon posting such modification on the Services website (www.mediaringsidd.com). Your continued usage of the Services shall be deemed your acceptance of the modified Terms and Conditions.

2. PIN and/or Registered Phone Numbers

Upon approval of your application, you may be issued a PIN (personal identification number) by MediaRing Communications to obtain access to the Services. It is your responsibility for maintaining the confidentiality of the PIN and preventing any unauthorized use of your PIN. You shall continue to be liable for all charges incurred as a result of any unauthorized use or misuse of your PIN.

If you have been approved by MediaRing Communications as MediaRing Communications customer to gain access to the Services through registered numbers, you shall be solely responsible for preventing the unauthorized use of your registered numbers. You shall continue to be liable for all charges incurred as a result of any unauthorized use or misuse of your registered numbers.

MediaRing Communications shall not be liable for any losses, damages, claims, liabilities, expenses or costs which may be incurred by you as a result of or arising from any unauthorized use or misuse of your PIN and/or registered numbers.

3. Charges and Payment

You undertake to make full payment of charges and fees for the Services (Fees) due to MediaRing Communications. The Fees shall be payable at or within such time as is stated in the invoice(s) issued by MediaRing Communications to you. All payments shall be made in Singapore Dollars.

You may register and obtain a password from MediaRing Communications website to review your bill and/or usage of the Services. You shall be responsible for the confidentiality of the password.

In the event of overdue payment by you of any sums due (except for any amount disputed by you in accordance with Clause 4.1), MediaRing Communications shall have the right to impose interest charges at 1% per month on the outstanding amount from the date of invoice until the date full payment is received.

All Fees as reflected in the invoice(s) issued by MediaRing Communications to you are based on the rates indicated in the application form or such other rates as may be prescribed by MediaRing Communications from time to time. MediaRing Communications reserves the right to change the rates charged, without prior notice, with effect upon posting such changes on MediaRing Communications website. You are responsible to visit MediaRing Communications website periodically to review the updated rates.

Unless otherwise determined by MediaRing Communications, calls made using the Services are charged initially in a block of 6 seconds and subsequently in blocks of 6 seconds.

Charging commences as soon as a call is answered regardless of whether the call is answered by human or machine. Charges computation shall be based on call detail record (CDR) data recorded in MediaRing Communications system. The data shown on the CDR shall be final and conclusive.

You should pay MediaRing in the following modes of payment:-

- i. GIRO: you can fill up a GIRO application form that permits MediaRing to deduct the amount of the bill directly off the designated bank account for payment of current bill and all subsequent bills. You can request for a GIRO application from MediaRing's office.
- ii. Credit Card: - MediaRing accepts payment by major credit cards such as Visa, MasterCard or American Express Card or any other credit cards as may be designated by MediaRing from time to time. Where you have chosen this method of payment, you shall be deemed to authorize MediaRing to charge the invoice amount due to the designated card for payment of current bill and all subsequent bills.
- iii. Any other means as may be mutually agreed and expressly provided by MediaRing.

If MediaRing is unable to make the deduction or settlement with your bank or credit card company, payment for outstanding amounts must be made in cash in person at MediaRing's office together with any administrative fees for the failed transaction.

The Charges are exclusive of all taxes. You are responsible to pay for any goods and services tax or any other tax imposed on the Service.

4. Dispute

If you dispute in good faith the amount in an invoice or any part thereof, you must notify MediaRing Communications in writing within 30 days of the invoice setting out the reasons for the dispute and the exact amount disputed.

MediaRing Communications and you shall use best efforts to resolve the above dispute within 30 days from the date the dispute was first notified to MediaRing Communications.

Where an invoice is in dispute, the undisputed portion shall be paid by you within such time as is stated in the invoice. If the dispute is resolved in MediaRing Communications favour, you shall pay the outstanding portion of all invoiced amount with such time as is stated in the respective invoices, or 1 week from the date of resolution of the dispute, whichever is later.

In the event you have paid an invoice and subsequently choose to dispute the invoice, you may have one year from the date of the invoice to notify MediaRing Communications for the dispute. Failure to do so, you will have waived your right to dispute any invoice.

5. Termination and Suspension of Services

MediaRing Communications may terminate or suspend the Services at any time without prior notice in the event of:

- i) any disruption or congestion of or in any telecommunication network, system or services; or
- ii) you fail to pay MediaRing Communications any sum for which MediaRing Communications has been billed or requested to make any payment in respect thereof; or
- iii) you have breached any of the Terms and Conditions; or
- iv) you have provided false or incomplete information to MediaRing Communications; or
- v) bankruptcy, liquidation or judicial management proceedings have been commenced against you.

You may terminate the Services by giving written notice to MediaRing Communications in accordance with Clause 7.1 below.

6. Warranties and Limitation of Liability

MediaRing Communications makes no warranty, express or implied, with respect to the Services provided hereunder and expressly disclaims any warranty of merchantability, description or fitness for any particular purpose or function.

MediaRing Communications undertake that the information you provided herein will not be used for the development or marketing of other goods or services, and that the information will not be provided to any third parties without your consent.

MediaRing Communications shall not be liable to you for any direct or indirect loss or damages howsoever caused or arising, notwithstanding such loss or damage is foreseeable or otherwise resulting from the use of the Services.

You shall indemnify and keep MediaRing Communications harmless from all losses, damages, claims, liabilities, costs and expenses incurred or suffered by MediaRing Communications as a result of or arising from or in connection with your failure to comply with these Terms and Conditions.

7. Notice

Any notice to be given by you must be in writing and delivered to MediaRing Communications address.

You shall notify MediaRing Communications immediately in the event that the billing address has been changed.

8. Governing Law and Jurisdiction

This agreement is governed by and shall be construed in accordance with the laws of Singapore and the parties hereto submit to the non-exclusive jurisdiction of the courts of Singapore.